

Returns & Refunds Policy

At **1Bliss-Beauty.com**, we want you to be completely satisfied with your purchase. If you are not happy with your order, we are here to help. Please read our Returns & Refunds Policy carefully.

1. Return Eligibility

- **Timeframe:** Items can be returned within **30 days** of delivery.
- **Condition:** Products must be unused, unopened, and in their original packaging, with all tags attached.
- **Non-Returnable Items:**
 - Gift cards.
 - Opened beauty products, such as makeup and skincare (for hygiene reasons).
 - Items marked as “Final Sale.”

2. How to Initiate a Return

1. **Contact Us:**
 - Email our support team at Support@1bliss-beauty.com or use the contact form on our website.
 - Include your order number, the item(s) you want to return, and the reason for the return.
2. **Approval:**
 - Once your return request is approved, you will receive a return authorization and instructions on where to send your item(s).
3. **Shipping:**
 - Customers are responsible for return shipping costs unless the item was damaged, defective, or incorrect.
 - We recommend using a trackable shipping method to ensure your return reaches us safely.

3. Refunds

- **Processing Time:** Refunds will be processed within **7–10 business days** after we receive and inspect the returned item(s).
- **Refund Method:** Refunds will be issued to the original payment method used at checkout.
- **Partial Refunds:** Items not returned in their original condition (e.g., missing tags or packaging) may qualify for a partial refund